
Requirements for Systems and Procedures Designed to Prevent Betting by Children

27 February 2009

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SOUTH AUSTRALIA

AUTHORISED BETTING OPERATIONS ACT 2000

Requirements for Systems and Procedures Designed to Prevent Betting by Children

[27 February 2009]

These requirements are prescribed under section 6A(1)(c) of the *Authorised Betting Operations Act 2000* as the code for the purposes of section 62A of that Act:

1. Purpose

These requirements provide a framework through which an authorised interstate betting operator (“**gambling provider**”) can ensure that the conduct of its betting operations in South Australia by telephone, internet or other electronic means is consistent with the South Australian community’s expectations that it will not accept or offer to accept a bet from a child in the course of its authorised business.

2. Gambling accounts—establishment

- (1) A gambling provider’s systems and procedures must provide for establishment of a gambling account with the gambling provider before the person can commence gambling by telephone, internet or other electronic means.
- (2) A gambling provider’s systems and procedures must have sufficient identification and verification controls in place to ensure that a child cannot establish a gambling account.

3. Gambling accounts—secure access

A gambling provider’s systems and procedures must ensure that access to a person’s gambling account is controlled by a security access feature such as a password.

4. Gambling accounts—account holder responsibility

- (1) A gambling provider’s systems and procedures must ensure that a person who establishes a gambling account undertakes—
 - (a) not to allow a child to use the account; and
 - (b) not to disclose the security access feature to a child.
- (2) A gambling provider’s systems and procedures must provide for the suspension or cancellation of a person’s gambling account if the gambling provider is satisfied that the person has breached the undertaking referred to in sub-clause (1).

Authorised Betting Operations Act 2000
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Clause 5

5. Internal monitoring and reporting

- (1) A gambling provider's systems and procedures must provide for monitoring for suspected or potential incidents of gambling by children.
- (2) A gambling provider's systems and procedures must provide for suspected or potential incidents of gambling by children to be reported for further internal investigation.

6. Complaints

A gambling provider's systems and procedures must provide a mechanism for receiving and follow up upon complaints relating to suspected or potential gambling by children with the gambling provider.

7. Investigation

- (1) A gambling provider's systems and procedures must provide for the recording and investigation of suspected or potential incidents of gambling by a child in a timely and systematic manner.
- (2) A gambling provider's systems and procedures must provide for incidents of gambling by children which have been established to the satisfaction of the gambling provider to be reported to Consumer and Business Services.

8. Auditing

A gambling provider's systems and procedures must provide for regular auditing of reported incidents and complaints to identify patterns of incidents and areas for improvement.

9. Operative dates and transitional

These requirements come into operation on 1 March 2009.