

Public Warning Notice

Issued under section 223 of the *Australian Consumer Law (SA)*

SA Energy Group Pty Ltd and Simon Daniel Mansfield

The Commissioner for Consumer Affairs is issuing a public warning notice to warn consumers not to deal with SA Energy Group Pty Ltd (ACN 617 201 840) and General Manager of the company Simon Daniel Mansfield.

Consumer and Business Services (CBS) has received a number of complaints from consumers who have had dealings with SA Energy Group and Simon Mansfield in relation to contracts for the supply and installation of solar systems.

SA Energy Group is not licensed as an electrical contractor to install grid-connected solar systems, despite previous warnings by CBS. It is alleged that SA Energy Group has contracted with consumers for the supply and installation of solar systems by providing quotes and accepting deposits but failed to provide any goods or services under the contract. In some cases, deposits were eventually refunded following involvement by CBS however other consumers are yet to be refunded. The Commissioner has reasonable grounds to suspect that the deposit monies paid by consumers to Simon Mansfield on behalf of SA Energy Group were used for purposes unrelated to the business and is therefore warning the public about the alleged conduct as the Commissioner:

1. has reasonable grounds to suspect that the conduct may constitute contraventions of the *Australian Consumer Law (SA)* and the *Plumbers Gas Fitter & Electricians Act 1995 (SA)*;
2. is satisfied that one or more persons have suffered, or is likely to suffer detriment as a result of the alleged conduct; and
3. is satisfied that it is in the public interest to issue a public warning notice.

If anyone has concerns about their dealings with SA Energy Group Pty Ltd or Simon Mansfield they should contact CBS on 131 882.



Commissioner for Consumer Affairs

Dated: 9 August 2019